

KHAULEZA IT SOLUTIONS QUALITY POLICY STATEMENT

We, the Top Management of Khauleza, are committed to implementing, maintaining, and continually improving an effective and efficient Management System in accordance with the principles and requirements of ISO 9001 in alignment with our strategic direction, thereby ensuring the supply of ICT solutions which consistently meet and exceed our customer's expectations.

Our Quality Policy Statement is directed towards achieving the following:

- Delivering ICT solutions which fulfill our Customer's specifications, these specifications include delivery on time, within budget and complete legitimacy.
- We aim to protect both our Customer's and Khauleza's information assets from all threats, whether internal or external, intentional, or unintentional by maintaining the required CIA&P- *confidentiality, integrity, availability, and privacy* - of sensitive proprietary information, data, and processes.
- We will leverage our core competence and expertise to deliver ICT solutions by actively looking for ways to reduce negative impacts and to identify new innovate solutions during our service delivery and/or project life cycle.
- To provide our Customers with a high level of confidence in our ICT service solutions.
- To ensure that Customer Satisfaction is obtained by continual service-improvement and to meet all contractual requirements as agreed between our Customers and ourselves.
- To continually promote Quality and Information Security Awareness within our organization and encourage our staff to consistently apply the principles and requirements of ISO 9001 to benefit our Customers.
- Our Business objectives forms part of our Management System and are reviewed regularly to ensure Khauleza's continued capabilities.
- To adhere to legislation, regulations and standards governing our industry.

Raymond Risk
Chief Executive Officer



2021-10-05

Date